

PRELIMINARY INFORMATION AND CONSENT REGARDING SERVICE LIMITATIONS

This service is not suitable for emergency situations – Emergency symptoms

This service DOES NOT handle and DOES NOT provide assistance if you or the person in question exhibits any of the following symptoms (non-exhaustive list). Contact emergency services immediately:

- No pulse or uncontrolled bleeding;
- Chest pain or palpitations;
- Severe abdominal pain or heavy vaginal bleeding during pregnancy;
- Severe headache, sudden loss of vision, or severe vomiting;
- Difficulty moving the arms and legs on the same side of the body, possible fracture, or significant swelling and a wound at the injury site;
- Confusion, agitation, seizures, or difficulty speaking;
- Request for a prescription for narcotics, controlled substances, or semi-controlled substances.

Please go to the nearest hospital or medical facility or call an ambulance immediately:

- Ambulance / medical emergency: 150
- SAMU / medical emergency: 141
- National Police: 19 or 112
- Royal Gendarmerie: 177

I acknowledge that I have read and understood the limitations of this service, have been informed that in the presence of emergency symptoms, immediate care at a healthcare facility or by emergency services is necessary, and I agree to use this service only in situations where there is no apparent emergency.

Important: A physician remains obligated to provide assistance in cases of extreme emergency to a person in immediate danger, except in cases of force majeure.